

ReadyGlobal™ Consolidates Crisis Management Plans for International Mining Conglomerate



Industry

Mining

Products and Services

- ReadySuite™ Services and Solutions:
 - Regulatory Compliance Reviews
 - Risk and Hazard Vulnerability Assessments
 - Business Impact Analyses
 - Business Continuity and Crisis Response Plans
 - Cyber Security
 - Training and Exercises
 - Supply Chain Resilience
 - Crisis Management
 - After Action Reporting

Why ReadyGlobal

- Provides a complete suite of customizable resiliency solutions to help businesses respond to and recover from operational and financial interruptions.
- Expertise spans business continuity, emergency management, cybersecurity, and mass communications, and disaster recovery.
- Integration with key partners reduces risk, protects assets, and lowers costs.

Objective

Remodel, incorporate newly identified threats, streamline, and train staff on the company's diverse Crisis Management Program.

Situation

An international mining conglomerate found their Crisis Management plans to be dated and devoid of important response and recovery attributes needed to protect the business in the event of a significant disruption. Company leadership recognized the risk of operating with out-of-date plans, particularly with regard to escalating natural disasters and cyber threats. The company selected ReadyGlobal™ to modernize their Business Continuity, Crisis Communications, and Crisis Management plans.

Solution

ReadyGlobal's team of international experts began by assessing the company's existing plans and emergency response procedures against risks and threats that could adversely affect their operations. ReadyGlobal™ conferred regularly with the client's Project Team, identified the company's critical functions, products, services, and external resources, and assessed potential impacts to staff, property and the business. Taking into consideration the company's unique supply chain requirements, ReadyGlobal™ recognized and incorporated provisions to accommodate diverse cultures and country-specific legal mandates. ReadyGlobal™ also identified and resolved previous planning shortfalls, including guidance to follow in the event of a cyberattack. ReadyGlobal™ completed the work effort by training staff on their roles and responsibilities, and how best to use the updated Crisis Management plans should the need arise.

Testimonial

"ReadyGlobal™ exposed and addressed weaknesses that we never considered, facilitated communications among our key stakeholders, and worked seamlessly with our global staff to produce exemplary documented solutions."

—Executive Team

Contact us

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