



ReadyGlobal™ Builds Insurer-Required Customized Business Continuity Solution



Industry

- Manufacturing & Material Handling

Products and Services

- ReadySuite™ Services and Solutions:
 - Regulatory Compliance Reviews
 - Risk and Hazard Vulnerability Assessments
 - Business Impact Analyses
 - Business Continuity and Crisis Response Plans
 - Cyber Security
 - Training and Exercises
 - Supply Chain Resilience
 - Crisis Management
 - After Action Reporting

Why ReadyGlobal (RG)?

- Provides a complete suite of customizable resiliency solutions to help businesses respond to and recover from operational and financial interruptions.
- Expertise spans business continuity, emergency management, cybersecurity, and mass communications, and disaster recovery.
- Integration with key partners reduces risk, protects assets, and lowers costs.

Objective

Build a comprehensive Business Continuity Plan using ISO 22301 standards that will foster a culture of preparedness and resilience while satisfying rigorous insurer requirements.

Situation

An industry-leading technology solutions company that has served the belt scale and feeder industry for over a century and is headquartered in a hurricane-prone area needed to renew its insurance coverage. The company designs and manufactures high quality material handling products across several facilities, maintains a comprehensive inventory, operates remote field service centers, and offers 24/7 support that helps ensure their custom engineered products meet client expectations.

In order to renew its insurance coverage “without increasing premiums by millions,” the company was required to develop a comprehensive Business Continuity Plan and train its employees accordingly.

Solution

The expert team at ReadyGlobal began its work by performing a gap assessment of the company’s existing Emergency Plan. After identifying areas for improvement, ReadyGlobal prepared a Business Continuity Plan that incorporated the ten most likely threats to the company.

The completed plan includes points of contact for each defined threat, designates Crisis Response Teams, and specifies roles and responsibilities for tasks to be executed due to a disruption. Provisions were instituted to create a standing Business Continuity Team, accommodate monitoring, testing, evaluation, and continuous improvement, and involve top management in routine reporting and updates. ReadyGlobal’s work concluded with the delivery of three, 90-minute virtual training and education sessions to leadership and staff.

Testimonial

“Our company operates in a region of the US where hurricane activity is prevalent, but our internal disaster planning expertise was less than optimal. ReadyGlobal developed a solution to secure a safe future for our employees and our business. Their professionalism and attention to detail, on time and within budget, instilled the peace of mind and confidence we needed to face any future disruption. Thanks to ReadyGlobal, preparedness has become a part of our DNA that helps us not only survive but thrive.”

—Company Leadership Team

Contact us

795 Congress Street • Portland, Maine 04102 USA
+1 866 810 0077
safe@readyglobalnow.com
www.readyglobalnow.com